



**Request for
Statement of Capability
(Saint Lucia, Saint Vincent & the Grenadines and
Grenada)**

**IT support (hardware and software) required for a centralised ferry scheduling
and ticket sales system**

OECS Regional Tourism Competitiveness Project

1. BACKGROUND:

The tourism sector is the main driver of economic growth within the Organisation of Eastern Caribbean States (OECS). In Saint Lucia, Saint Vincent & the Grenadines and Grenada, it accounts for approximately 61%, 50% and 45% respectively of export earnings. The tourism sector also accounts for approximately 42%, 19% and 19% respectively of total employment in these three islands (*World Travel and Tourism Council, 2014*).

The Governments of Saint Lucia, Saint Vincent & the Grenadines and Grenada have secured individual loan financing from the World Bank Group (WBG) to collaboratively implement the OECS Regional Tourism Competitiveness Project (RTC Project) and intends to apply part of the proceeds of this loan towards the IT support (hardware and software) required for a centralised ferry scheduling and ticket sales system. The project is expected to enhance the competitiveness of the tourism sector and increase revenue by focusing on priority areas that complement tourism programmes already underway.

One area the project is expected to finance is “Facilitation of the movement of people.” This will be done through a) support for developing a single regional space for Immigration and Customs entry of international tourists, and b) development of a pilot regional ferry system corridor supported by logistics coordination, IT and small infrastructure improvements.

2. OBJECTIVE OF ASSIGNMENT:

The objective of the assignment is to determine the requisites for a centralised scheduling and ticket sales system to support the operations of a pilot regional ferry system that connects the islands of Saint Lucia, Saint Vincent & the Grenadines and Grenada. This will be done in 2 phases.

3. SPECIFIC SCOPE OF SERVICES:

3.1 Phase 1 - System needs assessment:

3.2 Phase 2 - Supervision of system deployment:

4. DURATION:

Phase 1 – Three (3) months

Phase 2 – Effort spread over twenty-four (24) months

5. QUALIFICATIONS AND EXPERIENCE:

Consultant should have the following qualifications and experience;

- a) At least a Master's Degree in Computer Science, Computer Engineering, Software development, IT engineering or Transport and Traffic Engineering.
- b) A minimum of eight (8) years' experience in designing and/or implementing off the shelf on-line point of sales systems, using web-based interfaces. Skills in coding using open-source interpreters or compilers are strongly desired.
- c) At least ten (10) years practical relevant experience in the domain of Intelligent Transportation System (ITS) with exposure in developing and implementation of water transport management and scheduling systems and statistical data capturing mechanisms, such as ferry scheduling system.
- d) Prior experience in developing and delivering training modules

The terms and conditions of the assignment include provisions that cover the obligations of the Contracting Authority and the Consultants as per the World Bank's Guidelines for the selection and employment of consultants under IBRD Loans and IDA credits and World Bank Borrowers (Consultant Guidelines: January 2011, Revised July 2014).

Interested persons can submitted their Statement of Capability no later than November 30, 2018 to:

**The Project Coordinator
Project Coordination Unit
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