THE MINISTRY OF FINANCE
ABBREVIATED RELOCATION
ACTION PLAN

FOR

THE ST. JOHN’S RIVER FLOOD
MITIGATION SUB-PROJECT

OCTOBER 2018
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<td>A-RAP</td>
<td>Abbreviated Resettlement Action Plan</td>
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<td>DVRP</td>
<td>Disaster Vulnerability Reduction Project</td>
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<td>GOG</td>
<td>Government of Grenada</td>
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<td>MOF</td>
<td>Ministry of Finance</td>
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<td>MOW</td>
<td>Ministry of Works</td>
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<td>PCU</td>
<td>Project Coordination Unit</td>
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<td>PAP</td>
<td>People Affected by the Project</td>
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<td>PPU</td>
<td>Physical Planning Unit</td>
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<td>SA</td>
<td>Social Assessment</td>
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<td>RPF</td>
<td>Resettlement Policy Framework</td>
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<td>OP</td>
<td>Operation Policy</td>
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<tr>
<td>WB</td>
<td>World Bank</td>
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1.0 Preface

This Abbreviated Resettlement Action Plan (A-RAP) is prepared for the St. Johns River Flood Mitigation Sub Project under the Disaster Vulnerability Reduction Project (DVRP) in accordance with the World Bank’s (WB) Involuntary Resettlement Policy (OP 4.12). It intends to address OP 4.12’s objectives to:

- Avoid or minimize adverse impacts and to conceive and execute resettlement activities as sustainable development programs.
- To give displaced persons opportunities to participate in the design and implementation of resettlement programs
- To assist displaced persons in their efforts to improve their livelihoods and standards of living, or at least to restore these to pre-project levels.

In order to ensure that the DVRP take social concerns into account, a Social Assessment (SA) was undertaken during the project preparation stage. A Social Assessment (SA) is principally a study that reviews the likely benefits and possible adverse effects of the DVRP activities on people, land and infrastructure at the respective project sites before, during and after project implementation. In the case of the St. John’s River Mitigation Project the Social Assessment highlighted the likelihood of land acquisition and adverse social impacts along the St. John’s River Bank and this RAP is based on current and reliable information about (a) the proposed resettlement/land acquisition and its impacts on project affected persons and other adversely affected groups, and (b) the legal issues involved in resettlement.

2.0 Introduction & Project Description

The Disaster Vulnerability Reduction Project (DVRP) aims to address the impacts of climate change on some susceptible communities and associated infrastructure in Grenada. The Government of Grenada (GOG) secured a World Bank (WB) loan and grant to fund the Disaster Vulnerability Reduction Project (DVRP) in the amount US$35 million. The project is designed to contribute to the reduction to vulnerability to natural disasters in Grenada in areas such as water security, community infrastructure, public accommodation for the elderly, physical and locational at-risk schools, road network and bridges, community business, public service in flood zones and flood prone areas like the St. John’s River, and Morne Rough at South St. Georges.

The Ministry of Works indicates that the St. John’s River located in the town of St. Georges the capital floods its banks with increasing frequency every year causing repeated damage to public and private property, disrupting local businesses, industrial activities and causes closure of an important transportation route. The flooding also impairs emergency services to the residential districts of River Road, Gretna Green and Sans Souci and temporarily isolates the Mount Gay Mental Hospital and the island’s Central Medical Stores. Additionally, the flooding causes potential loss of power generating capability on the island due to the fact that the main power generator of the Grenada Electricity Services Limited (GRENLEC) is located in the flood zone.

Furthermore, the flooding of the St. John’s River causes severe interruption of transportation along the West Coast Road – Movement out of St. George’s along the West Coast road commences with the
crossing of the bridge over the St Johns River. Should this bridge be damaged as a result of flooding, the transportation system will be severely disrupted along this major route. Alternative routes depend on a single lane bridge just upstream, which would most likely be damaged as well. It is important that flooding be minimized, and channel flow contained in a manner that does not jeopardize the structural integrity of this bridge. Damage to other private and public buildings including the National Stadium and three (3) educational institutions are other problematic issues associated with flooding of the St. Johns River.

The major concern associated with this river overflowing its banks is the damage it causes to private property owners i.e., home owners including loss of furnishings, as well as the damage and loss of business opportunities for Small, Micro and Medium Enterprises. It causes disruption to traffic and significant delays and traffic diversions. Several attempts have been made in the past to address the flooding of the St. John’s River primarily because of its effects on private property. These attempts included dredging the river to deepen and widen the basin along the river course through the community in 1995. Other efforts included cleaning the river of silt and other deposits as well as removing stones and replacing stones at different parts of the river. These efforts seem not to have been effective as the river overflows its banks with increased ferocity during the heaviest of rainfall. The risks to the country’s power generation require that serious, careful and innovative engineering designs must be considered. Equally required are designs that accommodate the number of small tributaries and drains that flow from residents’ kitchen sink waste water, roof top and washing machine water outflow and other water that empties into the river via these drains running underneath the road and into the river.

The mitigating action will see construction of embankment walls and gabion baskets being undertaken in addition to widening and dredging the river bottom, other actions emanating from the project design includes the straightening of the river where “bottle necks” occurs. These will bring comfort to commuters and pedestrians to access businesses establishments, services and homes in River Road whenever it rains. Additionally, children can play in their yards without the risk of being injured by sharp objects buried beneath mud deposited into their yards by the flooded river. It will also reduced anxiety among the residents and business owners/vendors that come with heavy rains. Additionally it will also reduce the stress associated with disposing of damaged furnishings as well as cleaning up after floods. Based on engineering designs approximately 700 meters of the river will be addressed in the first phase (see ANNEX 1 the design of the St. John’s River).
3.0 Census Survey of Displaced Persons and Valuation of Assets

There were three censuses conducted of the Persons Affected by the Project (PAPs). The first census was conducted between May 3 and July 30, 2014 and a cutoff date was established August 1, 2015. This census was conducted by the previous Social Development and Communication Specialist (see Annex 2 for gazette evidence). Another census was conducted in October 2018 and the new cut-off date has been set at October 30, 2018.

The censuses generated the relevant data and information on the project PAPs and identified their numbers and locations. It also provided socio-economic information on the PAPs and the potential impact on their living standard and livelihood from project works. A questionnaire was used to collect the basic information on the PAP’s. The questionnaire inquired about the PAPs type of business, preference for the project, ownership of the land, preferred relocation site and mitigation requirements to address the project impacts. It also collected basic socio-economic information including, place of residence, family, income, family size, age and gender, potential impact and proposed mitigation measures (see Annex 3 Survey Forms).

Another census was undertaken in August 2018 by a consultant of the World Bank in a review of the ARAP. The new Social Development and Communication specialists conducted the final survey in October 2018. The information from the surveys represented in the table below.

Table 1. Description of Project Affected Persons

<table>
<thead>
<tr>
<th>PAP ID#</th>
<th>Sex</th>
<th>Age</th>
<th>Primary Occupation</th>
<th>Secondary Occupation</th>
<th>Highest Level of Education</th>
<th>Number of additional persons in the HH</th>
<th>Sex and Age of other persons in the HH</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>F</td>
<td>61</td>
<td>Self-employed Barbeque Vendor</td>
<td>None</td>
<td>Secondary</td>
<td>6</td>
<td>M (3) 25-45</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>F (3) 10-20</td>
</tr>
<tr>
<td>2</td>
<td>M</td>
<td>63</td>
<td>Self-employed mechanic</td>
<td>None</td>
<td>Primary</td>
<td>3</td>
<td>F (3) 21-40</td>
</tr>
<tr>
<td>3</td>
<td>F</td>
<td>60</td>
<td>Self-employed fruit and vegetable vendor</td>
<td>None</td>
<td>Secondary</td>
<td>2</td>
<td>M 45-65</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>F 15-20</td>
</tr>
<tr>
<td>4</td>
<td>M</td>
<td>45</td>
<td>Self-employed small equipment operator</td>
<td>None</td>
<td>Secondary</td>
<td>3</td>
<td>M 5-15</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>F 40-50</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>F 5-15</td>
</tr>
<tr>
<td>5</td>
<td>F</td>
<td>47</td>
<td>Self-employed mobile food and snack vendor</td>
<td>None</td>
<td>Secondary</td>
<td>2</td>
<td>M 0-5</td>
</tr>
</tbody>
</table>
3.1 Valuation of Assets and Losses to PAPs

The Social Development Specialist conducted valuation of Assets and losses to the PAPs. Since the majority of the impacts of the project resulted in a relocation of PAP’s assets there was no loss of asset that required compensation. There will be a possibility in a decline or loss of income for one PAP and a loss of income for another.

In both instances, the compensation for the loss of income was calculated on the PAP estimation of the average of the highest and lowest amount of the income of the respective PAP and for a period of 6 months, the expected period the PAP will be unable to use the location to earn an income.

There is also a number of trees of economic value owned by the PAPs. These will be replaced by the project with seedlings and saplings therefore no valuation and compensation for their loss will be done. The project contractor will only clear trees when construction is occurring in that specific area and will only do so as his necessary to minimize loss.

The following valuation of loss of income was therefore identified:

Table 2: Valuation of Loss of Income of PAPs

<table>
<thead>
<tr>
<th>PAP</th>
<th>Average of Weekly Income</th>
<th>Value of Income Loss</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mr. Frazer</td>
<td>$ 2000</td>
<td>6 months @2000= $ 12000</td>
</tr>
<tr>
<td>Mr. Quincy Jones</td>
<td>$ 300</td>
<td>TBD (Loss of income at market location will be determined after relocation)</td>
</tr>
</tbody>
</table>
4.0 Description of Compensation and Resettlement Assistance

Outlined in the matrix below is a summary of the findings from the research conducted using previous reports and information gathered from the final set of interviews conducted. It details; who are the project-affected persons; the livelihood/micro venture being or was operated at the site and the compensation options presented at May 2014; the status regarding options in August 2018 and the options presented in final round of interviews conducted in October 2018.

Table 3: PAPs Compensation and Resettlement
<table>
<thead>
<tr>
<th>Project Affected Persons (PAPs)</th>
<th>Livelihood/Micro-Venture</th>
<th>Options May – July, 2014</th>
<th>Status re Options as at August 31, 2018</th>
<th>Final Options October 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Mr. Augustine Frazier</td>
<td>Roadside mechanic</td>
<td>A one-off resettlement allowance of $12,000.00 in accordance with World Bank Policy. This is based on the current income he receives and projected over the six (6) months period. Mr. Frazier will arrange for the continuation of his livelihood at another legitimate location free from any water source. He will not be allowed to return to present location where he has caused prolong environmental damage to aquatic life and other species by the consistent oil spills in the nearby river.</td>
<td>Indicates the information he provided in 2014 and seen in the draft ARAP remains the same today. The additional information he provided does not materially change the resettlement/relocation options, alternatives and compensation arrangements to be finalized between Mr. Frazier and the project.</td>
<td>Will be paid compensation for wages lost during the construction phase. The amount of $12,000 as compensation is recommended for a six-month period. The contractor will provide assistance to Mr. Frazier for the relocation of his equipment and structure. There is no evidence of Mr. Frazier polluting the environment (there is an abundance of aquatic life and no evidence of oil in the water surrounding his operations) and as such he will be allowed to return to the present location.</td>
</tr>
<tr>
<td>2. Ms. Glenda Green</td>
<td></td>
<td>1. Relocate to approximately 70 meters from her current location to the curb leading to the Mt. Rush road. Ms. Green would be able to continue her livelihood having her same clientele. No compensation will be required only assistance with relocation.</td>
<td>The 2014 information provided by Ms. Green and reviewed by her in the draft ARAP remains the same. The important new information or addition to the old information is that Ms. Green will like to return to her current location upon project completion and assistance to return to Options remain the same. Ms. Green will be provided assistance to relocate to one of the location proposed. She is in full agreement. There is also the option of included in the project site in which case the project will positively impact her situation as her customer base will increase with the</td>
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<tr>
<td>Project Affected Persons (PAPs)</td>
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<tr>
<td>2. Relocate to the front of the compound where the forestry and national parks building is located approximately 90 meters from her current location. Ms. Green would be able to continue her livelihood having her same clientele. No compensation will be required only assistance with relocation.</td>
<td></td>
<td>current location.</td>
<td></td>
<td>addition of the construction workers.</td>
</tr>
<tr>
<td>3. Ms. Phyllis Cadet</td>
<td></td>
<td>1. In November, 2014 when discussions pertaining to options were held, a compensation package to vacate present location and move to a new location approximately 150 meters away on River Road in a new facility to be constructed by contractor working on behalf of the Ministry of Works at a cost of $14,000.00 ECD. This is the projected cost estimate to construct a state of the art 16’x 12’ x 8’ stall. 2. Relocation to St. George’s Market. St. George’s market is located some 400 meters away. A stall 6’x8’ which is the standard size of the stalls in the market will be employed by the contractor as a traffic warden during construction works. Relocation assistance will be provided in the removal of her structure and other assets. Ms. Cadet is considering the option of migrating to her village of origin and may not return to the current location. A fixed income during the construction works will allow her to save to make relocation possible. Other governmental social services will be leverage as she has a disabled spouse who is dependent on her.</td>
<td></td>
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</tr>
<tr>
<td>Ms. Cadet states that the last discussions she had with the Social Safeguard Specialist late 2016/early 2017 included the following: 1. Upon project completion a new structure will be built for her at the same location where she is currently located. 2. She will be employed by the project in lieu of compensation for loss of income during the phase of the project that will affect her. She now prefers the options discussed late 2016/early</td>
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<tr>
<td>Project Affected Persons (PAPs)</td>
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<td></td>
<td>Government constructed stalls in the St. George’s market will be provided for and all relocation assistance will also be provided including all fees to be paid. N.B. There are also more than 75 vendors doing similar business of selling fruits and vegetables on a daily basis at this venue. It therefore means that any short fall in weekly income will have to be subsidized by the Government.</td>
<td>2017 over the options discussed in 2014. Further discussions and finalization of options and alternatives should be urgently undertaken with</td>
<td></td>
<td></td>
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<td>4.</td>
<td>Removal of 12 x 12 x 12 ft. BBQ stall on (walaba) wood columns and galvanize roof. Located on about 200 sq. ft. of land which all will be used for the project. 1. Compensation package to vacate current location. 2. Relocation to the building on the opposite side of the road (option</td>
<td>The information in the draft ARAP is inadequate and unclear. [ ] indicates the following: 1She no longer operates a BBQ stand. The shed she owns is currently rented and will expect rent if it will be used by the project contractor. c. Alternatively she will request the project’s assistance with careful demolition and transport of shed to her premises.</td>
<td>be provided assistance to demolish and transport her shed to her premises or another location of her choice. Since she is not presently receiving rent compensation is not required for loss of income. She will be allowed to return as soon as is possible as it is an ideal location. It should also be noted that this business operates in the evenings/nights and so will not conflict with the construction works, which will be mostly in the</td>
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<tr>
<td>Project Affected Persons (PAPs)</td>
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</tr>
<tr>
<td>5. Mr. Pierre Scooter and moped bikes engine repair and servicing</td>
<td>Participated in census in 2014 but data not seen in draft ARAP or other literature and appears to have been omitted in error.</td>
<td>indicated the following: a. he does not have alternative location to continue business. He will continue to search for relocation options / alternatives failing this, the expectation is that compensation for loss of income will be provided. He has temporary storage of equipment and tools. Will request assistance with transportation of tools and equipment to temporary storage. He will demolish wooden part of structure, will require assistance with demolition of concrete part of structure, transportation to temporary storage and return post project completion.</td>
<td>Option 1</td>
<td>situation remains the same from August 2018. Mr. Pierre will be provided assistance to remove his assets to a temporary location. Mr. Pierre will be employed by the contractor as a truck driver or driver in another capacity.</td>
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</table>

There is also the possibility of the contractor using [redacted] structure during the construction works. If that does occur [redacted] and the contractor will enter an agreement for compensation of its use.
<table>
<thead>
<tr>
<th>Project Affected Persons (PAPs)</th>
<th>Livelihood/Micro-Venture</th>
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</tr>
</thead>
<tbody>
<tr>
<td>6. Mr. Reshanda Alexander</td>
<td>Sale of drinks, food, snacks</td>
<td>Was not operating venture at this time</td>
<td>Mr. Alexander indicates as follows: He does not have options or alternatives to continue business opportunities during temporary relocation. He will need assistance with demolition, clean up and transportation to temporary relocation site. The booth has been closed for the past 4 – 5 months but restarting operations was being contemplated.</td>
<td>Mr. Alexander will be provided with assistance to demolish and transport his assets to a temporary location for storage.</td>
</tr>
<tr>
<td>7. Ms. Mc Arthur Harvey</td>
<td>Sale of drinks and snacks</td>
<td>New PAP</td>
<td>Ms. Harvey indicated the following: She was contemplating permanent relocation from the present location to Port Highway or St. George’s market. She will work towards finalizing one of the two permanent relocation options.</td>
<td>Ms. Harvey will be relocated to the St George’s Market. The PCU will leverage its relationships with the governance of the market in facilitating same.</td>
</tr>
<tr>
<td>Project Affected Persons (PAPs)</td>
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<td></td>
<td></td>
<td>She will require assistance to relocate booth to the new location when finalized already the relocation current</td>
<td></td>
</tr>
<tr>
<td>8. Mr. Quincy Jones</td>
<td>Sale of Fruits, vegetables, provision and Coconut water</td>
<td>New PAP</td>
<td>indicated as follows:</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>He does not have any temporary relocation options or alternatives to continue his livelihood operations during project works</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>Accepted advice to search for temporary relocation options.</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td>Not comfortable with the St. George’s market as an option because of the competition and potential loss of income going there hence if it becomes option of last resort, he will require / expect compensation for shortfall in income.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>He will require relocation assistance.</td>
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</tbody>
</table>
In general, the PAPs have managed to keep their physical environments clean and without issues. The auto-mechanic has made significant efforts in ensuring that there is no pollution to the river from oil spills and has established a recycling programme where a partner collects the waste oil for another venture. This indicates a high awareness among the venture operators of the importance of maintaining the environment and the potential impact of their livelihood on the natural environment.

Some operators are having difficulty processing the possibly of relocating. The main obstacle is finding a space that is conducive to attracting patrons and the continuing viability of their ventures. The St. George’s market is a possible option but factors such as the ‘non-supportive culture’ and lack of unity among vendors according to them tends to be a disincentive for them to move.

The current location is ideal for the ventures and the loss of patrons is a major concern of the PAPs and they continuously raise the question as to how relocating will affect their relationships with their current customers and potential customers. Moving to a new location away from river road will be an increase cost in both time and travel for customers.

Considerations will be given to redesigning vending infrastructure so that they are mobile, e.g. to place sheds on wheels, this allows greater flexibility for vendors to move to where events are held, and to relocate to a shelter area in the case of a potential natural hazard.

The project will recognize and monetize the additional value being created for the beneficiaries resulting from the reconstruction of their respective infrastructure and the building of the wall. There will be tremendous value added to the operations of the PAPs including the constant threat of flooding and associated destruction and loss of assets due to flooding. The positive impacts of the project can be incentives for both gaining the cooperation of the PAPs and public support for relocation.

Whilst beyond the scope of the ARAP requirements, this will also be used as an opportunity to support the development and transformation of these ventures by networking them with existing MSME development programmes through which they can get additional support. Their improvement will be beneficial to their customers, the general public, the physical and natural infrastructure and may even result in relocation from the area.

In the construction of the wall social considerations will be part of the final design. The wall should be a part of both the physical and the social environment. Efforts should be explored on what social value the wall can provide to both the PAPs and the general public. Examples may include the use of wall as a mural for environmental messages on climate change and disaster management, or whether electrical outlets can be placed in the wall with meters to provide electricity to the PAPs and others etc.
5.0 Consultations and Acceptable Alternatives

Consultations with the PAPs have been and will continue to be on-going throughout the entire life cycle of the sub project and project particularly through the implementation and construction phases. The public consultations for St. John’s River Mitigation Project utilized various approaches and communication mediums. The process was consultative and participatory and engaged both the PAPs and their representatives. At some meetings there were Parliamentary Representative. The Parliamentary representatives bolstered the legitimacy of the consultations. Parliamentary representatives whilst ambassadors of the people also have a seat at the cabinet (the second highest decision-making body in the country) and can represent both the PAPs and the project interests at that forum.

During the period February 3 to May 4, 2014 there were individual consultations consisting of meetings and discussions that were held with each PAP. Unfortunately, none of the meetings were recorded. The meetings which were held at the PAP’s place of business on February 3, 2014 (barbecue vendor) and on March 15 2014 with the fruit and vegetable vendor and May 4 with the small road side mechanic(See Annex 4 Discussions held with PAPS)

A community Town Hall consultation was held on July 6, 2014 at the community centre in River Road. The community town hall meeting saw the attendance of the Project Engineer, the Parliamentary Representative for the area and other prominent members of the River Road community. There were 53 community residents at the consultations. The consultation’s objective was to inform community residents of the project and sub-project’s the positive impacts of the project on their community and livelihood and the temporary negative impact of the St John’s River Road sub-project. The consultation also gave residents an opportunity to have an input in the proposed project design. The consultation was participatory with several concerns, queries and suggestions from the residents.

Additionally, four (4) major stakeholders’ consultations were done in June 2017. These stakeholder sessions sought to provide a forum for information dissemination to stakeholders mainly community residents of the River Road area of the proposed designs which included their comments and inputs from the previous consultations. (Annex 4 Minutes of Consultations with Stakeholders). There was also a meeting with a family on a grievance related to possible impacts of the project construction activities on their property along the river bank. The concern was the proposed design of the realignment of the river their property could be eroded by the new angle of water flowing in the river. The meeting was attended by the Social Development Specialist, the Project Engineer and the Parliamentary Representative. The concerns were noted and their inputs on mitigations measures were recorded resulting in additional retaining walls for the added protection of the property.
In October 9 and 10 2018, the new Social Development and Communication Specialist held individual consultations with all of the PAP at their place of livelihood and or their residence. The consultation sought to verify that the situation presently and to update the information on the number of PAPs, the impacts of the construction activities as well as the decision of the PAP in terms of relocation.

Future consultations are a vital part of the process of relocation. There is a community meeting planned with the PAPs for the month of November 2018 and in December 2018. As the relocation efforts are conducted the PAPs will be regularly consulted throughout the relocation exercise and will be updated regularly on the construction progress and when they will be able to return to their previous location. They will also be monitored for any adverse social issues or adversity as a result of the relocation. The necessary government services will be leveraged to address and mitigate negative impact from the relocation.

6.0 Institutional Framework & Organizational Responsibilities

This section describes the institutional arrangements for the implementation of the ARAP. Like all of the other sub projects, the St. John River Flood Mitigation sub project though larger is relatively simple and does not necessitate a complex institutional arrangement. This sub project will rely on mechanism and institutions that are already in place (See table 3 showing summary of the agency roles and responsibilities)

6.1 Institutional Responsibility for Implementation

<table>
<thead>
<tr>
<th>Project Phase</th>
<th>Responsible Agency/Person</th>
<th>Responsibility</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-Construction</td>
<td>(Project Coordination Unit) PCU/ Social Development Specialist</td>
<td>Identification of affected persons, consultations, advise dissemination of information on Grievance Mechanism and OP/BP 4.12.</td>
<td>PAPs have been consulted and their consensus received on the options.</td>
</tr>
<tr>
<td>Pre-Construction</td>
<td>PCU/Social Development Specialist</td>
<td>Activate and monitor the Grievance Redress Mechanism.</td>
<td>The GRM was activated and is monitored by the Social Development Specialist.</td>
</tr>
<tr>
<td>Pre-Construction</td>
<td>Permanent Secretary in the Ministry Communication and</td>
<td>Secure the necessary resettlement assistance required.</td>
<td>Not-Commenced will begin in January 2019</td>
</tr>
<tr>
<td>Works</td>
<td>Pre-Construction</td>
<td>PCU/ Social Development Specialist</td>
<td>Finalize relocation options will PAPs and obtain signed agreement on options chosen</td>
</tr>
<tr>
<td>-------</td>
<td>-----------------</td>
<td>----------------------------------</td>
<td>--------------------------------------------------------------------------------</td>
</tr>
<tr>
<td></td>
<td>Pre-Construction</td>
<td>Permanent Secretary in the Ministry of Communication &amp; Works/ PCU Social Development Specialist</td>
<td>Conduct relocation and removal of assets exercises</td>
</tr>
<tr>
<td></td>
<td>Construction and Post Construction</td>
<td>PCU/ Social Development Specialist</td>
<td>Monitor the PAPs for any adverse social and or economic effects of relocation</td>
</tr>
</tbody>
</table>

### 7.0 Grievance Redress Mechanism

A three-tier redress structure is planned to address all complaints in the Project.

**First tier of Redress:**

Complaints are received in person, in writing or any electronic means by the PCU, complaints are received at various established points at Parish and village levels. The stakeholders are informed of various points of making complaints (if any) and PC and SDC collect the complaints from these points on a regular basis and record them. This is followed by the SDC or PC contacting the concerned people/person to redress the grievances. If the complaint cannot be resolved at this level it is taken to the next level.

**Points of receipt of complaints:**

The various points of receiving complaints at the Parish level would be as follows:
(a) Elected representative
(b) Church leader
(c) NGO leader
(d) Designated Representative of Contractor
Mode of receipt and recording of Complaints

Complaints can be made in writing, verbally, over the phone, by fax, emails or any other media. As soon as the designated person receives a complaint, he/she would issue an acknowledgement. The person receiving the complaints will obtain relevant basic information regarding the grievance and the complainant and will immediately inform the Project Coordinator of Social Development Specialist.

After registering the complaint in the Grievance Redressal Registration and Monitoring Sheet, the SDC and PC will review the complaint made in detail and forward the complaint to the concerned person with specific dates for replying and redressing the same. Meetings with the affected persons/complainant will be held and an attempt to find a solution to the complaint received.

If necessary, meetings will be held with the concerned/affected persons/complainant and the officers to find a solution to the problem and create plans to redress the grievance. The deliberations of the meetings and decisions taken will be recorded. Community representatives or representatives of the complainant will be allowed to sit in meetings.

The resolution at the first tier will normally be done within fourteen working days and notified to the concerned through a disclosure form. Should the Grievance be not solved within this period, this would be referred to the next level of Grievance Redress. However, if the PC and SDC think that progress is being made towards a solution a decision may be taken to retain the issue at this first level. If the issue cannot be resolved within two days, it will be transferred to the next level. The complainant may also request that the issue be transferred to the next level if he or she feels it is not being addressed.

Second tier of Redress:

A Grievance Redress Committee will be formed that will consist of members of the social protection agencies in Grenada, the Ministry of Finance and civic leaders and representatives. The Permanent Secretary of the Ministry of Finance or the Minister will chair this committee.

Terms of Functioning of GRC

The terms of Functioning of GRC are as follows:

a) Provide relief and support to the affected persons;

b) Prioritize grievances and resolve them at the earliest;

c) Provide information to PMU on serious cases at the earliest;
d) Coordinate on the Affected Person getting proper and timely information on the solution worked out for his/her grievance.

e) Study the normally occurring grievances and advise PC, and Social Development Specialist

The PC will coordinate the convening of the meetings of the GRC. He / She is also responsible for briefing the GRC on the deliberations of the first level of Redress and on the views of both the parties. (Complainant and the Project).

The GRC will hold the necessary meetings with the affected party / complainant and the concerned officers and attempt to find a solution acceptable at all levels. GRC would record the minutes of the meeting. The decisions of the GRC are communicated to the complainant formally and if s/he accepts the resolutions, the complainant’s acceptance is obtained on a disclosure format.

If the complainant does not accept the solution offered by the GRC, then the complaint is passed on to the next level or the complainant can activate the next level. It is expected that the complaint will be resolved at this level in thirty working days.

Third tier of Redress:

If the affected party / complainant does not agree for the resolution at the second level, or there is a time delay of more than twenty working days in solving the issue, the complainant can opt to consider taking it to the third level. The complainant may decide to take a legal or any other recourse if he /she is not satisfied with the resolutions due to the deliberations of the tiers of GRM.

**World Bank Grievance Redress Service (GRS)**

The Complainant has also the option of approaching the World Bank, if they find the established GRM cannot resolve the issue. World Bank Procedures requires the complainant to express their grievances by writing to World Bank office in Washington DC.

This GRS complaint form can be found at the following url link: [http://www.worldbank.org/en/projects-operations/products-and-services/grievance-redress-service#5](http://www.worldbank.org/en/projects-operations/products-and-services/grievance-redress-service#5) may be used. Complaints will be accepted by email, fax, letter, and by hand delivery to the GRS at the World Bank Headquarters in Washington or World Bank Country Offices.

Email: grievances@worldbank.org
Fax: +1-202-614-7313
By letter:
The World Bank
Grievance Redress Service (GRS)
MSN MC 10-1018
NW, Washington, DC 20433, USA
8.0 Timetable and Budget

This section presents a relocation timetable and the sum of all the estimated costs to implement social impact mitigation measures related to removal of structures and removal of infrastructural services for the ARAP.

8.1 Relocation Time Table

<table>
<thead>
<tr>
<th>Year</th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Month</td>
<td>Nov</td>
<td>Dec</td>
</tr>
<tr>
<td>Action</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Identification of PAPs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Census of PAPs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cutoff Date</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Consultations with PAPs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Activation of GRM</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Signing and securement of PAPs agreements</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Relocation Exercise</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monitoring of relocated PAPs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Relocation of PAPs to original space</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
8.2 Resettlement Budget

The following costs will be associated with the relocation exercise

<table>
<thead>
<tr>
<th>Action</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Relocation of PAPs structures</td>
<td>0 (In kind contractor)</td>
</tr>
<tr>
<td>Compensation</td>
<td>12,000 (Mr. Frazier if not employed by the contractor)</td>
</tr>
<tr>
<td>Administration of GRM</td>
<td>0</td>
</tr>
</tbody>
</table>

9.0 Monitoring and Evaluation

Monitoring of the ARAP will be essential in its successful execution. The PCU, undertaken by the Social Development Specialist, will be directly responsible for ensuring that Government of Grenada laws and the Operational Procedures (OP/BP 4.12 Bank safeguard policy on Involuntary Resettlement) are observed and adhered to throughout the process.

9.1 Internal Monitoring

The PCU will establish a monitoring mechanism for the ARAP. This mechanism will monitor implementation of the actions required against the timeline. The framework will be updated monthly with progress made. Documentation will be done of all transactions associated with relocation activities, provision of compensation and other assistance associated with relocation. Documentation will be secured, and documents and records will be stored both digitally and physically (i.e., secure soft and hard copies of each document). Other external social service agencies, both governmental and non-governmental will be leveraged to assist with the monitoring of the PAPs relocation and to provide further specific assistance if needed. The Grievance Mechanism will be monitored by a GRM monitoring matrix/framework and will be actively promoted and made accessible for PAPs for grievances.

9.2 World Bank Monitoring

The World Bank will monitor the relocation exercise through its social and environmental safeguards specialists. The safeguard specialists will visit the project quarterly and record the findings, which are recorded in Aide Memoirs of the project.
10. Annexes
Annex 1: The Design of St John’s River
Annex 2: Gazette Evidence Of First Cutoff Date

GOVERNMENT GAZETTE, FRIDAY, AUGUST 1, 2014 — (No. 37)

NOTICE

IN THE MATTER OF PRELIMINARY NOTIFICATION BY THE GOVERNOR-GENERAL PURSUANT TO SECTION 4 OF THE LAND ACQUISITION ACT CHAPTER 159 OF THE 2010 CONTINUOUS REVISED EDITION OF THE LAWS OF GRENADA

It is hereby notified for general information that, in pursuance of the powers vested in her under the Land Acquisition Act Chapter 159 of the Continuous Edition of the Revised Laws of Grenada, the Governor-General acting in accordance with the advice of the Cabinet of Grenada has been pleased to appoint Mr. Trevor Barclay, Acting Lands Officer in the Ministry of Agriculture, Lands, Forestry, Fisheries and the Environment to be the Authorised Officer for the purpose of the acquisition of the interest in the land mentioned and described in the Schedule hereto.

THE SCHEDULE

(Hereinabove called “The Land”)

All that lot piece or parcel of land situate along the St. Johns River, St George’s between the Steel’s bridge and the hump back bridge and believed to be owned or ostensibly possessed by several parties needed to execute the St. Johns River Mitigation Project.

Dated this 31st day of July, 2014.

NADICA MC INTYRE
Secretary to the Cabinet (Ag.).

NOTICE

IN THE MATTER OF PRELIMINARY NOTIFICATION BY THE GOVERNOR-GENERAL PURSUANT TO SECTION 4 OF THE LAND ACQUISITION ACT CHAPTER 159 OF THE 2010 CONTINUOUS REVISED EDITION OF THE LAWS OF GRENADA

WHEREAS it is enacted by Section 4 of the Lands Acquisition Act Cap 159 that if it appears to the Governor-General that any land is likely to be required for any purpose which in her opinion is a public purpose and it is necessary to make a preliminary survey or other investigation of the land, she may cause a notification to that effect to be published in the Gazette and thereupon it shall be lawful for the Authorized Officer (and his Agents, Assistants and Workmen) to do all or any of the things provided in the said Section.

AND WHEREAS it appears to the Governor-General acting in accordance with the advice of the Cabinet of Grenada that the land mentioned and described in the Schedule hereto (hereinafter referred to as “The Land”) is likely to be required for a public purpose to wit, for use in the St Johns River Mitigation Project and it is necessary to make a preliminary survey or other investigation of the Land.

TAKE NOTICE THAT the Governor-General acting in accordance with the advice of the Cabinet of Grenada hereby notifies that the Land is likely to be required for the above mentioned public purpose and considers that it is necessary to make a preliminary survey or investigation of the Land and to do all or any of the acts and things provided in Section 4 of the Land Acquisition Act aforesaid.

The Authorized Officer is Mr. Trevor Barclay, Lands Officer, in the Ministry of Agriculture, Lands, Forestry, Fisheries and the Environment.

THE SCHEDULE

(Hereinabove called “The Land”)

All that lot piece or parcel of land situate along the St. Johns River, St George’s between the Steel’s bridge and the hump back bridge and believed to be owned or ostensibly possessed by several parties needed to execute the St. Johns River Mitigation Project.

Dated this 31st day of July, 2014.

NADICA MC INTYRE
Secretary to the Cabinet (Ag.).
Might the project affect your ability to engage in community activities? Y/N. If so what activity (ies) and how you/your family will be potentially impacted?...

Do you have any other concern(s) about the potential impacts of the project that you would like to share? Y/N. If so please list/name concern(s)

10. What is name of Business?
11. Name of business owner
12. Type of Business
13. Number of Employees
14. Describe how project intervention will affect business and assets

<table>
<thead>
<tr>
<th>Asset description</th>
<th>Quantity of asset</th>
<th>How affected</th>
<th>Relocation/resolution options</th>
<th>Value of asset</th>
</tr>
</thead>
<tbody>
<tr>
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</table>

15. Inventory of affected assets. What assets will be impacted by the project? (Check all that apply below, Q. 16 onwards).

16. What is the magnitude of the expected loss of assets (total or partial and the extent of displacement, physical or economic? Indicate all that apply

✓ Land
  o Total surface Area of land affected
  o Location of Land to be required
  o Current productive use of land to be acquired
  o Permanent or temporary (duration) impacts
  o Magnitude of loss (total, partial, % of land assets lost)
  o Livelihoods affected? How?
  o Physical relocation
✓ Crops
  o Surface Area of cropped land
  o Inventory of Crops

<table>
<thead>
<tr>
<th>Crop/Trees</th>
<th>Surface Area/Number</th>
<th>Value</th>
<th>Permanent/temporary (duration) impacts</th>
<th>Magnitude of loss (% of assets)</th>
<th>Livelihood impact?</th>
</tr>
</thead>
<tbody>
<tr>
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</tr>
</tbody>
</table>

✓ Physical Structure (list each structure / type of structure /)

<table>
<thead>
<tr>
<th>Type of structure</th>
<th>Size of structure</th>
<th>Purpose/use</th>
<th>Value</th>
<th>Relocation?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tr>
</tbody>
</table>

17. Other impacted assets (wells, livestock, equipment?)

18. Public infrastructure and social services that will be affected?

19. Will income/livelihood of household be affected by the project? Y/N
   - How?
   - Duration of impacts
   - Who will be impacted (household members)
   - Other?

20. Ownership status of land/property (criteria for eligibility)
   - Formal legal rights
   - No formal legal rights but have a claim
   - No recognizable legal right
Disaster Reduction Vulnerability Project - Interview questions for household in Grenada

October 2018

Section I: Demographic Information

1. Who is the head of the household?

2. What is the Gender of the head of the household? Male/Female

3. What is the age of head of household?

4. What is the income of Head of household?

5. How many persons live in the household?

6. What is the number of adults living in the household (persons equal to or above 18 years old)?

7. What is the number of children living in the household (persons less than 18 years old)

8. Is there anyone in the household with special needs (disabled, elderly etc) Yes/No?

9. If Yes, how many and what is/are their age/ages?

10. Is there more than one member of the household that earns an Income? Yes/No

11. If Yes, what is their age, gender and income?
12. What is the current source of income? Work/Self Employed

13. If employed, what kind of profession or area of work?
   ................................................................................................................................................

14. If Self employed, what kind of venture (e.g. agro-processing, farming, fishing, small-business person etc.)?
   ................................................................................................................................................

15. Are there other sources of income for the household? (e.g. remittances, child maintenance)?
   ................................................................................................................................................

Section II: Asset Inventory

1. How long have you been living in this location? .................................................................

2. Do you own, rent or informally occupy this dwelling? .........................................................
   ................................................................................................................................................

3. If you own it, did you purchase or was it an inheritance? ..................................................
   ................................................................................................................................................

4. Do you own the land that you live on? Yes/No

5. If yes, do you currently have the formal title in your possession? Yes/No

6. If no, why? ................................................................................................................................
   ................................................................................................................................................
7. Are there any economic activities taking place at the residence (e.g. farming, business venture etc)?

8. If farming, what is the quantity of produce and types of crops being produce?

9. If you are not farming, what kinds of trees are on the property (Fruit or Forestry)?

10. What is the make up of physical structures on the property - concrete, wood or combination of wood and concrete?

11. What is the type of roof on the house; zinc, concrete etc?

12. What is the number of rooms of in the house; bedrooms, bathrooms and kitchen?

13. What is the square footage of the house? What is the age of the house?

14. What other household assets do you have – household furniture and appliances (refrigerator, televisions, etc); cars, boats and fishing gear; agriculture equipment?

15. Are there any other forms of assets that you think have value and require compensation?

   Yes/No

16. If yes what are they, explain?
Section III: Relocation Preferences and Livelihood Restoration Option

1. Do you have a preference of areas for relocation? Yes/No

2. If yes, where? ......................................................................................................................................................

3. Will being relocated affect your source of income – e.g. Job, business venture: Yes/No?

4. If your current livelihood is affected negatively due to relocation, what are the preferred alternatives for income generation? ........................................................................................................................................

5. What specific assistance would you require if any to relocate?

6. Will relocating impact negatively on school options for children in the household? ........................................................................................................................................

7. Will relocating impact negatively your current access to health care and other social services – If Yes, explain?

.............................................................................................................................................................................
ANNEX 4 DISCUSSIONS HELD WITH PAPS

Consultation: St. John River Flood Mitigation Sub Project

Date: 14th June, 2017

Time: 5:15 pm

Location: St. Georges Methodist Primary School

Purpose: To inform Community Leaders, The Willi Redhead Foundation and the Grenada Football Association (major stakeholders) of the final designs for the St. John River Flood Mitigation Sub Project.

Introduction

The consultation started at approximately 5.15 pm. Social Development and Communication Specialist welcomed all to the participants to consultation and expressed that we are all here to know what the final designs are for the John River Flood Mitigation Sub Project. In his presentation the Social Development and Communication Specialist explained the following: (i) what the Regional Disaster Vulnerability Reduction Project RDVRP is all about, (ii) what sub projects were completed under the RDVRP and what were ongoing, (iii) what are the institutions that provided the loan and grant funding of the RDVRP, (iv) how the community would be affected positively and negatively by the sub project and (v) what are the mitigation measures that would be put in place including noise control, dust control, workers sanitation and workers safety.

Power Point Presentation

DIWI’s Resident Engineer and Project Manager did a power point presentation highlighting the present scope of work for the St. John River Flood Mitigation Sub Project. Additionally, he explained the factors that were taken into consideration for the change of the scope of works of the sub project, like no land acquisition, no demolition of any building structure and the likelihood of very little interruption of traffic during the construction phase of the sub project. In short he pointed what the scope of works entails

1. Dredging the river
2. Construction of flood defense walls
3. Strengthening of the existing flood defense walls
4. Stabilizing of the river bank
5. Landscaping
Discussions topics

Discussions centered on the following 1. Whether or not River Road would be made a one-way road during the construction works. 2. Relocation of some persons/businesses along River Road for safety reasons. 3. Removal of some trees along the river to be replaced concrete retaining walls. 4. Disadvantages of Gabion wall vs. Concrete wall. 5. Drains vs. Sluice Drains. 6. Merits and demerits of sir traps. 7. Sand bars. 8. Sidewalks.

Conclusion

A traffic plan would be put in place with the Royal Grenada Police Force, the Contractor, the Project Consultant and the Social Development and Communication Specialist closer to the start of the construction works.

The consultation concluded at 6.47 pm
Consultation: St. John River Flood Mitigation Sub Project

Date: 16th June, 2017

Time: 10.05 am

Location: Grenada National Stadium Conference Room

Purpose: To inform the Grenada National Stadium Authority (major stakeholders) of the final designs for the St. John River Flood Mitigation Sub Project.

Introduction

The consultation started at approximately 10.05 am. [Social Development and Communication Specialist] welcomed all to the participants to consultation and expressed that we all are here to know what the final designs are for the John River Flood Mitigation Sub Project. In his presentation the Social Development and Communication Specialist explained the following: (i) what the Regional Disaster Vulnerability Reduction Project RDVRP is all about, (ii) what sub projects were completed under the RDVRP and what were ongoing, (iii) what are the institutions that provided the loan and grant funding of the RDVRP, (iv) how the community would be affected positively and negatively by the sub project and (v) what are the mitigation measures that would be put in place including noise control, dust control, workers sanitation and workers safety.

Power Point Presentation

[DIWI’s Resident Engineer and Project Manager] did a power point presentation highlighting the present scope of work for the St. John River Flood Mitigation Sub Project. Additionally, he explained the factors that were taken into consideration for the change of the scope of works of the sub project, like no land acquisition, no demolition of any building structure and the likelihood of very little interruption of traffic during the construction phase of the sub project. In short he pointed what the scope of works entails

1. Dredging the river
2. Construction of flood defense walls
3. Strengthening of the existing flood defense walls
4. Stabilizing of the river bank
5. Landscaping

The project will end about 250 meters before the mouth of the river. This will allow the mangroves to be untouched in an effort to create a balanced between the environmental concerns with the technical concerns. Only dredging will take place 250 meters from the mouth of the river.
Part of the fencing will be removed from the facility to allow for the movement of heavy equipment during the construction phase on the project. This will be removed and relocated by the contractor

**Discussions topics**

Discussions centered on the following 1. When will the sub project start? 2. Why is sand bar a good thing? 3. Removal of some trees along the river to be replaced concrete retaining walls. 4. Disadvantages of Gabion wall vs. Concrete wall. 5. Drains vs. Sluice Drains. 6. Cost of removing the fence 7. Sluice gate installation 8. No mitigation work for the area around the stadium. 9. New bridge consideration social/other impacts.

**Conclusion**

A traffic plan would be put in place with the Royal Grenada Police Force, the Contractor, the Project Consultant and the Social Development and Communication Specialist closer to the start of the construction works.

Whenever a new hump back bridge it to be constructed a series of consultations will be held with the local community and major stakeholders.

The consultation concluded at 11.55 am
Consultation: St. John River Flood Mitigation Sub Project

Date: 28th June, 2017

Time: 1.30 pm

Location: Wesley College Secondary School

Purpose: To inform the Principals and staff members of Wesley College Secondary, St. George’s Methodist Primary and Park View Pre Schools (major stakeholders) of the final designs for the St. John River Flood Mitigation Sub Project.

The consultation started at approximately 1.30 pm. Social Development and Communication Specialist welcomed all to the participants to consultation and expressed that we all are here to know what the final designs are for the John River Flood Mitigation Sub Project. He stressed that he is aware that both teachers and students were very concerned anytime excessive rainfall occurred in the area because of the possibility of flooding. The St. John River Flood Mitigation Sub Project will to a great extent reduce this fear of flooding. In his presentation the Social Development and Communication Specialist explained the following: (i) what the Regional Disaster Vulnerability Reduction Project RDVRP is all about, (ii) what sub projects were completed under the RDVRP and what were ongoing, (iii) what are the institutions that provided the loan and grant funding of the RDVRP, (iv) how the community would be affected positively and negatively by the sub project and (v) what are the mitigation measures that would be put in place including noise control, dust control, workers sanitation, workers safety and the safety of both students and teachers.

DIWI’s Residence Engineer and Project Manager did a power point presentation highlighting the present scope of work for the St. John River Flood Mitigation Sub Project. Additionally, he explained the factors that were taken into consideration for the change of the scope of works of the sub project, like no land acquisition, no demolition of any building structure and the likelihood of very little interruption of traffic during the construction phase of the sub project. In short he pointed what the scope of works entails

1. Dredging the river
2. Construction of flood defense walls
3. Strengthening of the existing flood defense walls
4. Stabilizing of the river bank
5. Landscaping

In examining specifically at the issues that the teachers were more concern about like parking space, alternative route for students, security and a traffic management plans both the Social Development and Communication Specialist and DIWI Residence Engineer and Project Manager concurred on the following:

1. Road between schools and river will become construction zone
2. River Road and Mont Rush road will become one way roads
3. At the appropriate time the Hump Back Bridge will be closed
4. Traffic management plan will see traffic warden giving direction to traffic
5. The roads will be free up at peak time
6. Local boost of security at school gates and other area on the school compound
7. Students must be warned by the schools of construction zone even though fencing would be erected

It was also agreed that another consultation would be arranged with teachers to further get their input is coming up the appropriate plans and arrangements that would best suit all stakeholders with the least disruptions.

It was also agreed that the following persons will be the contact for the various schools to provide more information in order to continue to make the best decisions for all involved.

1. Ashton Mapp Wesley College 440-2003
2. Osbert Hercules St. George’s Methodist 410-2264
3. Janice Beharry Park View Pre School 459-9494

The consultation came to an end 3.45 pm.
Consultation: St. John River Flood Mitigation Sub Project

Date: 29th June, 2017

Time: 10.30 am

Location: [Redacted]’s Office on River Road

Purpose: To inform [Redacted] (major stakeholders) of the final designs for the St. John River Flood Mitigation Sub Project.

The consultation started at about 10:30am with the Social Development and Communication Specialist welcoming all present and expressed that we all are here to know what the final designs are for the John River Flood Mitigation Sub Project. He stressed that he is aware that sometime in the recent past several consultations were held under the previous scope of works for the project where land acquisitions and breaking building structure were involved. Today the scope of works has changed significantly; hence the final designs will demonstrate same. The St. John River Flood Mitigation Sub Project will to a great extent reduce this fear of flooding in the area including LA Purcell. The Social Development and Communication Specialist explained the following: (i) what the Regional Disaster Vulnerability Reduction Project RDVRP is all about, (ii) what sub projects were completed under the RDVRP and what were ongoing, (iii) what are the institutions that provided the loan and grant funding of the RDVRP, (iv) how the community would be affected positively and negatively by the sub project and (v) what are the mitigation measures that would be put in place including noise control, dust control, workers sanitation, workers safety.

The DIWI Residence Engineer and Project Manager discussed the engineering drawings taking [Redacted] and his team of two through the length of the project. More specifically, there is an old wall along side [Redacted] storeroom which has fallen into the river. The request was made by the DIWI Residence Engineer to remove this wall and to erect a new wall. The proposal was welcomed by [Redacted] and his team. It was also explained that excavation works will take place close to the building but not affecting the building structure and that the work would be done by section after section in order to have maximum control of the situation. Further, some tests will have to be carried out on [Redacted] premises to determine the present footing of the wall and whether or not BRC or steel was used in the foundation of the flooring. To all of these
proposals and his team agreed to allow DIWI Residence Engineer to carry out any technical work that would allow the best decision to be made going forward.

Following the discussions in the office, a site visit was made; this ensured that and team understood what would be taking place practically.

The consultation ended at 12.10 pm
ANNEX 5 GRIEVANCE FORMS

Registration No. ................ Subproject: .................................. Location: ..........................

Parish:.............................

Name and Address of Complainant: .......................................................................................... Date of Complaint: .......................... (dd/mm/yyyy)

Documents comprising the complaint: (petition, supporting documents etc.)

1)

2)

3)

4)

Summary of Complaint:
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Name and Signature of the Complainant: .....................................................................................
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Name and Signature of Person receiving the complaint: ..............................................................
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Grievance Information Form (GIF)
Subproject: ............................... Location: ................................. Parish: ............................... Date: ............... (yyyy/mm/dd) Place of Registration: ................................. Registration No.: ...

Contact details of the complainant:
Name: ............................................ Age: ........................................ Gender: .................................
Address: ........................... ........................................................................................................
Phone No. ............................................ Email Address: .................................
Location related to the complaint / issue:
Village/Town: ........................... ..................................................................................................

Category of complainant:
• Affected person
• Mediator for affected person
• Civil organization / Service Organization
• Other (specify)

Summary of grievance:
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(Attach letter or a petition / documents as submitted)

Source of complaint:
Attachments: 1) ___________________ 2) ___________________ 3) ___________________ Prepared
by: ............... Date: ...............(dd/mm/yyyy)

Grievance Information Documentation Form (GIF)

Subproject: ............................... Location: ................................. Parish: ............................... Date: ............... (yyyy/mm/dd) Place of Registration: ................................. Registration No.: ...
Contact details of the complainant:

Name: ............................................ Age: ........................................ Gender: ........................................

Address: ...........................................................................................................................................

Phone No. ..................................................... Email Address: ..........................................................

Location related to the complaint / issue:

Village/Town: .......................................................... ............................................................................

Category of complainant:

• Affected person
• Mediator for affected person
• Civil organization / Service Organization
• Other (specify)

Summary of grievance:

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(Attach letter or a petition / documents as submitted)

Source of complaint:

Attachments: 1) _______________ 2) _______________________ 3) ________________ Prepared

by: ............ Date: ..........(dd/mm/yyyy)

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<td>Problems during Material Transport</td>
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<td>Others (Specify)</td>
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</table>

**Letter** | **Telephone** | **Fax** | **Email** | **Verbal** | **Complaint Box** | **Other (Specify)** |
|-----------|---------------|--------|-----------|------------|-----------------|---------------------|

Attachments: 1) _______________ 2) ______________________ 3) ________________

Prepared by: ............ Date: ..........(dd/mm/yyyy)

**Meeting Record Format – (Grievance Redress Committee (GRC) and Other Meetings)**
Subproject: ................................ Location: ........................................ Parish: ................................

Date of the Meeting: ........................................ Complaint Register No: ........................................

Venue of meeting: ........................................

Details of Participants:

<table>
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<th>Complainant</th>
<th>Project/Government</th>
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Summary of Grievance: ............................................................................................................

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Notes on Discussion: ............................................................................................................

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Decisions taken in the meeting / Recommendations of GRC: ..........................................................

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Issue Solved / Unsolved __________________________
Signature of Chair Person of the meeting:

Name of Chair Person: Date: DD/MM/YYYY
Grievance Disclosure Form

Subproject: ........................................ Location: .................................. Parish: ........................................

Result of Grievance Redressal

1. Registration No.:
2. Name of Complainant:
3. Date of Complaint:
4. Summary of the Complaint:
5. Summary of Resolution:
6. Resolved at First Tier/Second Tear/Third Tier (Use appropriately)
7. Date of Redressal of the Grievance: (dd– mm – yyyy)

Signature of the Complainant in acceptance of the Solution to his /her Grievance

Name: ..............................................................
National ID number: ........................................

Signature of Social Development Specialist and Project Coordinator:

Name: ..............................................................
Place: ..............................................................
Date:(dd –mm – yyyy): ........................................

Name: ..............................................................
Place: ..............................................................
Date:(dd –mm – yyyy): ........................................
Consultation: Mr. Johnson PAP affected by the St. John River Flood Mitigation Sub Project.

Date: 10th May, 2017.

Place: Mr. Johnson’s place where he keeps equipment and his tools room (on the right bank of the river).

Purpose: To inform PAP how the construction works of the St. John River Flood Mitigation Sub Project would affect his property.

Participants: Mr. Johnson (PAP) and Eon Mars, Social Development and Communication Specialist.

Time: 10:00 am

The Social Development and Communication Specialist informed the PAP of the re-scoping/new designs of the St. John River Flood Mitigation Sub Project. Adding that fewer people are going to be affected and no land will be acquired.

In the PAP situation no land would be taken however, the relocation of the PAP’s tool room will be required to move to twenty (20) feet away from its current location. This is to make way for the movement of heavy equipment along the river bank during the construction works of the St. John River Flood Mitigation Sub Project. Additionally, all derelict/equipment not in use that are also in the path of the moving heavy equipment during the construction works will have to be relocated closer to the playfield. The PAP was informed that all relocation of derelict/equipment not in use, including the tool room will be done by the Ministry of Works.
The Social Development and Communication Specialist asked PAP whether his livelihood or income would be affected.

PAP discloses that his livelihood would not be affected because all of his jobs are in the south of the Island approximately five (5) to seven (7) miles from current location. Further, the current location is used as a storage area for equipment not working /obsolete. PAP has agreed to sign an agreement agreeing that his livelihood/income will not be affected.

The consultation ended at 11:10 am
The bank of the river that has to be cleared of all equipment. PAP’s tool room
The surveyor’s mark showing where the outer concrete Derelict truck to be removed to relocate tool room
retaining wall of the river will be constructed.
Derelict equipment to be removed from river bank  Surveyor’s mark showing where the outer concrete retaining wall of the river will be constructed. Consultation: Ms. Green PAP affected by the St. John River Flood Mitigation Sub Project.

Date: 2nd May, 2017.

Place: Ms. Green’s place of business (opposite the National Stadium).

Purpose: To discuss with PAP relocation options she would be comfortable with because her mobile stall is located in the footprint of the St. John River Flood Mitigation Sub Project.

Participants: Ms. Green (PAP) and Eon Mars, Social Development and Communication Specialist.

Time: 10:15 am

Social Development and Communication Specialist informed PAP that her mobile stall will be affected during the construction works that will be taking place with the St. John River Flood Mitigation Sub Project and the mobile stall will have to relocate.

Relocation options PAP has in mind.

Ms. Green suggested two relocation options in the immediate vicinity of her current location. See pic below.
1. The curb area

2. Side view of Forestry and National Parks

Pink building in the background is the current location of Ms. Green Mobile Stall

1. Relocate to approximately 70 meters from her current location to the curb leading to the Mt. Rush road
2. Relocate to the front of the compound where the forestry and national parks building is located approximately 90 meters from her current location.

The Social Development and Communication Specialist informed the PAP that her physical relocation would be carried out by the Ministry of Works on a day that she would be closed to the both school children and the public i.e. Saturday or Sunday.

PAP suggested that she sells snacks, fried chicken, bakes and salt fish and salami and bakes to the public and the school children of both the St. Georges’ Methodist Primary and the Wesley College Secondary School. Given that she does not offer her service on Saturdays or Sundays any of those days would be fine for relocating her stall.

PAP inquired whether or not she would be allowed to return to her original spot after the construction work was completed. She further stressed that she would like to be give first preference to return to the said spot.

Why PAP preference for option two.

Ease of access to both school children and the public. More importantly option two provides more space as well as safety of customers while making their purchases.

The consultation concluded at 11:15 am after visiting the two relocation sites suggested by the PAP.
Photo Log PAP’s Structures as of October 2018